

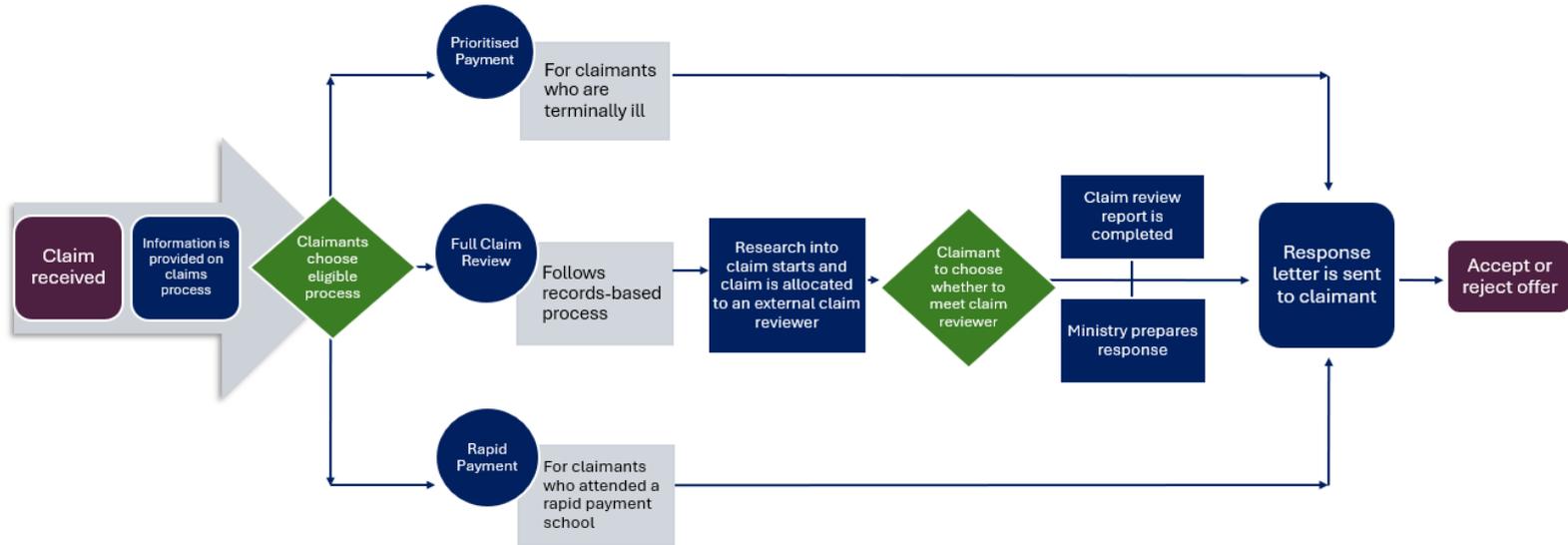
Rapid payments for sensitive claimants who attended Mt Wellington/Waimokoia Residential School

Our optional rapid payment process means we can make settlement offers very quickly to people who attended Waimokoia Residential School (also known as Mt Wellington).

If you attended Mt Wellington/Waimokoia Residential School, you have the choice of whether to have your claim processed under the rapid payment process or the full individual review process.

	Rapid payment	Full Review
Meeting with Claim Reviewer	Not required You can still choose to meet with a Claim Reviewer to share your story if you would like to.	You can choose to meet with a Claim Reviewer, but you don't have to.
Review of allegations	Individual allegations are not required or reviewed, though you are welcome to provide these if you wish.	Your individual allegations are required. They are reviewed by a Claim Reviewer.
Wellbeing support	Access to the Wellbeing Support Service is available for all eligible claimants, regardless of which process you choose.	
Payment amounts	Fixed payment amounts that are based on standard findings about the school.	Payment amounts are determined by applying the Common Payment Framework to individual claims.
Legal fees	We will reimburse your actual and reasonable legal fees, including Legal Aid.	
Redress options	Financial payment and apology.	Most people seek a financial payment and an apology, but we will discuss this with you.
Apology	Apology from the Secretary of Education acknowledging what happened during the decade you attended.	Apology from the Secretary of Education acknowledging your individual allegations that were supported.
Records	You can request your personal records under the Privacy Act 2020	

Flow chart showing the rapid payment process



Who is eligible?

If you believe you were abused (physical, sexual, emotional/psychological) or neglected when you attended **Mt Wellington/Waimokoia Residential School** and **this experience harmed you** in some way, you can request the rapid payment process.

You can still access a rapid payment if your claim is about Mt Wellington/Waimokoia school **and** another school or schools. The Mt Wellington/Waimokoia part of your claim will be processed as a rapid payment, while the rest of your claim will be reviewed under the full review process.

Settlement offered

The settlement offered under the rapid payment process is a fixed financial payment, payment of any actual and reasonable legal fees, and an apology from the Secretary of Education. Because we don't review your individual allegations, the apology won't acknowledge your specific allegations. It will apologise for your experiences while you were at Mt Wellington/Waimokoia.

Under the full review process we collect, review and respond to your individual allegations. If we make a settlement offer, redress may include a financial payment and an apology from the Secretary of Education which acknowledges the allegations that were supported for settlement.

We made **standard findings** about what happened at Mt Wellington/Waimokoia in each decade it was open. We then developed fixed **payments** for each decade. We will offer you a payment based on the decade you attended.

You can find more information on: <https://www.education.govt.nz/our-work/about-us/contact-us/sensitive-claims-abuse-state-schools/rapid-payment-options>

Payments for Mt Wellington/Waimokoia school

Rapid payment offers are fixed payments for each decade that Mt Wellington/Waimokoia was open. These payments are based on the standard findings for that decade and, overall, are designed to reflect average payments made under the full review process.

The payment amounts for each decade are listed in this table:

Decade of attendance at Mt Wellington/Waimokoia	Payment amount
1960s	\$7,500
<i>Additional payment if you attended between: December 1960 – January 1961</i>	<i>\$15,000</i>
1970s	\$15,000
<i>Additional payment if you attended between: June 1978 – Sept 1978 and/or 10 Sept 1979 – 31 Dec 1979</i>	<i>\$15,000</i>
1980s	\$30,000
1990s	\$30,000
2000s	\$30,000

The payment amounts in the table reflect the increase made to rapid payment amounts from 27 January 2026 as a result of the Common Payment Framework.

You will be offered a standard payment for settlement purposes based on the decade you attended Mt Wellington/Waimokoia. If you attended Waimokoia over two decades, you won't receive two payments. If one of the decades you attended has a higher set payment, you will be offered that higher payment.

For example, if you attended in:

- 1963 and 1964 you will be offered \$7,500. This is the payment amount for students who attended in the 1960s.
- 1969 and 1970 you will be offered \$15,000. This is the payment amount for students who attended in the 1970s.

You will be offered an additional payment if you attended during a certain time period in the 1960s and 1970s. Our research found information showing that certain staff members may have abused children during certain time periods in these two decades.

For example, if you attended between November 1960 and January 1961, you will be offered a payment of \$22,500. This is made up of:

- A standard payment of \$7,500 for all students attending in the 1960s. Our research found there were supervision issues during the 1960s that meant sexual and/or physical abuse could have occurred between students.
- An additional payment of \$15,000 for students attending between December 1960 and January 1961. Our research found that a staff member working at the school during this time may have sexually abused some students.

Processing requirements and timeframes

If you would like to request a rapid payment, please get in touch with us to discuss this. You will need to provide information to verify your identity, and we will need to confirm your claim is eligible for the rapid payment process.

We are usually able to make a rapid payment offer within four weeks of receiving a request. We can assist with lodging your claim if needed.

The rapid payment process is optional

You do not have to choose a rapid payment offer

Full reviews take much longer than rapid payment offers. You can read about our full review process on this page:

<https://www.education.govt.nz/our-work/about-us/contact-us/sensitive-claims-abuse-state-schools>

Regardless of which process you choose, we can reimburse actual and reasonable legal costs or legal aid fees if you have a legal representative.

Collecting information about possible offenders

If you request a rapid payment, we will ask you whether you can name or describe any possible criminal offenders who worked at the school when you attended, so that we can make sure offenders are not working with children today. This is a very important step to keep tamariki and rangatahi safe.

You do not have to talk to us about this if you don't want to. You can still receive a rapid payment.

Wellbeing support available

Our wellbeing support service is available to all eligible claimants. You can read about the service on this page: [Wellbeing support service - Ministry of Education](#)

Contact us

If you have any questions, please contact our sensitive claims team by:

- calling 0800 663 252
- emailing Sensitive.Claims@education.govt.nz

You can also write to us at:

Sensitive Claims
Te Pou Taunaki, Ministry of Education
PO Box 166
Wellington 6140