

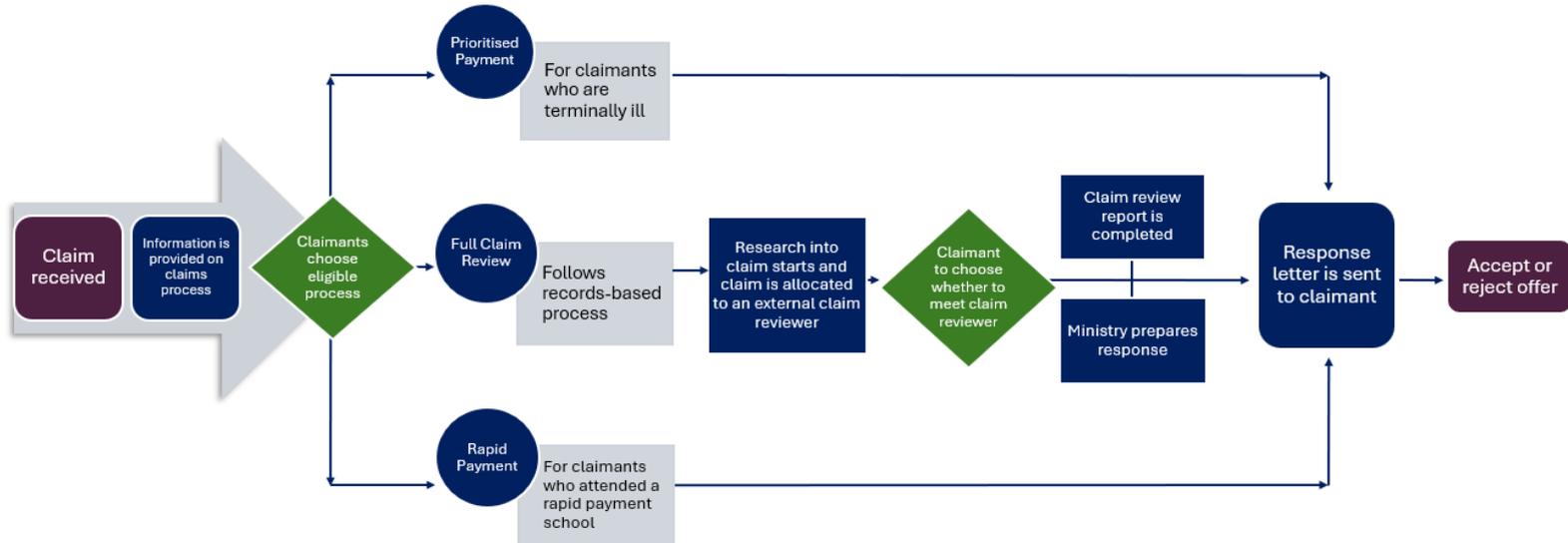
Rapid payments for sensitive claimants who attended Mt Wellington/Waimokoia Residential School

Our optional rapid payment process means we can make settlement offers very quickly to people who attended Waimokoia Residential School (also known as Mount Wellington). The process will be extended to McKenzie and Campbell Park schools as soon as possible.

If you attended Mt Wellington/Waimokoia Residential School (Waimokoia), you have the choice of whether to have your claim processed under the rapid payment process or the full individual review process.

	Rapid payment	Full Review
Interview with Claim Reviewer	Not available.	You can choose to meet with a Claim Reviewer, but you don't have to.
Review of allegations	Allegations are not collected or reviewed, though you are welcome to provide us with a list of allegations.	Your allegations are collected and they are reviewed by a Claim Reviewer.
Wellbeing support	The same wellbeing supports are available for all claimants, regardless of which process you choose.	
Payment amounts	Payment amounts reflect average payments under the full review process. Payments to individual claimants could be lower than what may be paid under a full review in cases of severe abuse by a convicted offender.	Payment is based on whether your allegations are supported for settlement purposes following review. The amount of the payment for supported allegations is determined by the Common Payment Framework
Legal fees	We will reimburse your actual and reasonable legal fees, including Legal Aid	
Redress options	Financial payment and apology	Flexible – most people want a financial payment and apology, but we will discuss this with you.
Apology	Apology from the Secretary of Education acknowledging what happened during the decade you attended.	Apology from the Secretary of Education acknowledging your allegations that were supported.
Records	You can access your personal records under the Privacy Act 2020	

Flow chart showing the rapid payment process



Who is eligible?

If you believe you were abused (physical, sexual, emotional/psychological) or neglected when you attended **Mt Wellington/Waimokoia Residential School** and **this experience harmed you** in some way you will meet the criteria for the rapid payment process.

You can still access a rapid payment if your claim is about Mt Wellington/Waimokoia school and another school/s. The Mt Wellington/Waimokoia part of your claim will be processed as a rapid payment, while the rest of your claim will be reviewed under the full review process, including the much longer timeframe for that process.

Settlement offered

The settlement offered under the rapid payment process is a financial payment, payment of any actual and reasonable legal fees and an apology from the Secretary of Education. Because we don't collect or review your individual allegations, the apology won't acknowledge these allegations.

Under the full review process we collect, review and respond to your individual allegations. If we make a settlement offer, redress will include a financial payment and an apology from the Secretary of Education which acknowledges your allegations that were supported for settlement..

We made **standard findings** for settlement purposes about what happened at Mt Wellington/Waimokoia in each decade it was open. We then set **payments** for each decade. We will offer you a payment based on when you attended.

You can find more information on <https://www.education.govt.nz/our-work/about-us/contact-us/sensitive-claims-abuse-state-schools/rapid-payment-options>

Payments for Mt Wellington/Waimokoia

Rapid payment offers are set payments for each decade that Mt Wellington/Waimokoia was open. These payments are based on the standard findings for that decade and, overall, are designed to reflect average payments made under the full review process.

The example payments in the boxes below reflect the increase made to rapid payments from 27 January 2026 as a result of the Common Payment Framework.

You will be offered a standard payment for settlement purposes based on the decade you attended Mt Wellington/Waimokoia. If you attended Waimokoia over two decades, you won't receive two payments. If one of the decades you attended has a higher set payment, you will be offered that higher payment..

For example, if you attended in:

- 1963 and 1964 you will be offered \$7,500. This is the payment amount for students who attended in the 1960s.
- 1969 and 1970 you will be offered \$15,000. This is the payment amount for students who attended in the 1970s.

You will be offered an additional payment if you attended during a certain time period in the 1960s and 1970s. Our research found information showing that certain staff members may have abused children during certain time periods in these two decades..

For example, if you attended Mt Wellington/Waimokoia between November 1960 and January 1961 you will be offered a payment of \$22,500. This is made up of:

- A standard payment of \$7,500 for all students attending in the 1960s. Our research found there were supervision issues during the 1960s that meant sexual and/or physical abuse could have occurred between students.
- An additional payment of \$15,000 for students attending between November 1960 and January 1961. Our research found that a staff member working at the school during this time may have sexually abused some students.

Processing requirements and timeframes

If you would like to request a rapid payment please get in touch with us to discuss this. You will need to provide information to verify your identity and we will need to confirm your claim is eligible for the rapid payments process.

We are usually able to make a rapid payment offer within four weeks of receiving your claim. We can assist with lodging your claim if needed.

The rapid payment process is optional

You do not have to choose a rapid payment offer

Full reviews take much longer than rapid payment offers. You can read about our full review process here:

<https://www.education.govt.nz/our-work/about-us/contact-us/sensitive-claims-abuse-state-schools>

Regardless of which process you choose, we can reimburse actual and reasonable legal costs if you have a legal representative.

Collecting information about possible offenders

If you request a rapid payment, we will ask you whether you can name or describe any possible criminal offenders who worked at the school when you attended, so that we can make sure offenders are not working with children today. This is a very important step to keep tamariki and rangatahi safe.

You do not have to talk to us about this if you don't want to. You can still receive a rapid payment.

Wellbeing support available

Our wellbeing support service is available to all eligible claimants. You can read about the service here: [Wellbeing support service - Ministry of Education](#)

Contact us

If you have any questions or would like to talk about the support available to claimants, contact our sensitive claims team by:

- calling 0800 663 252
- emailing Sensitive.Claims@education.govt.nz

You can also write to us at:

Sensitive Claims
Te Pae Aronui, Ministry of Education
PO Box 166
Wellington 6140