

Pokapū Waka Kura

User Guide For SESTA transport service providers

Contents

Introduction	3
How to get access to Pokapū Waka Kura portal	3
SESTA service requests	
How to navigate to SESTA Service Requests from the Home page	4
How to acknowledge a SESTA Service Request	6
How to view and accept a service request	9
How to view additional information supplied by the Ministry	18
How to view the reply from the Ministry over cost and/or over time notification	20
How to view completed SESTA service requests	22
SESTA waybill reports	25
How to view pending and completed waybill reports	25
How to process waybill reports	26
How to save a draft waybill report	34
How to submit a completed waybill report	35
How to view a completed waybill report	37
SESTA payment history	40
How to view SESTA payment history	40
How to download SESTA payment history into a CSV file	43
SESTA Bulk Satellite changes	44
How to view bulk satellite changes	

Introduction

This user guide is designed to support you, as a SESTA Transport Service Provider, to use Pokapū Waka Kura.

Audience

SESTA Transport Service Provider

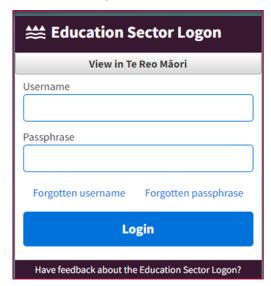
How to get access to Pokapū Waka Kura portal

Prerequisites

- Education Sector Login (ESL) account. Visit <u>our website</u> for information on how to apply for an ESL account.
- Your ESL account has either the 'TSP Contract Administrator' user role or the 'TSP Route-Group Administrator' user role added to it.
- Google Chrome browser.
- Logged into Pokapū Waka Kura (PWK) supplier portal.

Steps

- 1. Navigate to Pokapū Waka Kura.
- 2. Enter your ESL login details and click 'Login'.



3. You are now logged into the Pokapū Waka Kura portal.

September 2025 Page 3 of 48

SESTA service requests



An email notification will be sent to you when a SESTA service request is generated by the School Transport team. This email will advise that your service request is available in Pokapū Waka Kura to acknowledge and submit to the Ministry.

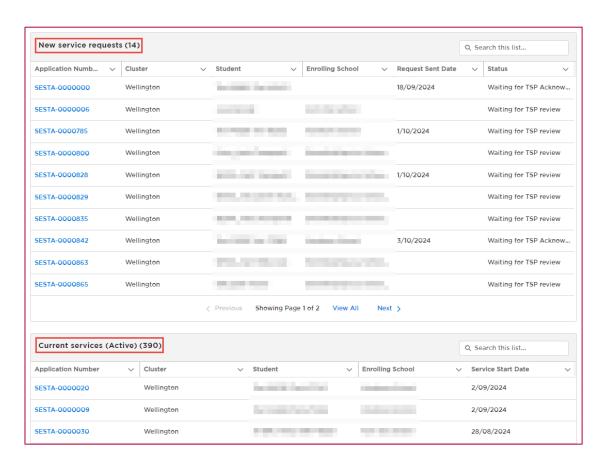
How to navigate to SESTA Service Requests from the Home page

1. Navigate to the 'SESTA Service' tab.



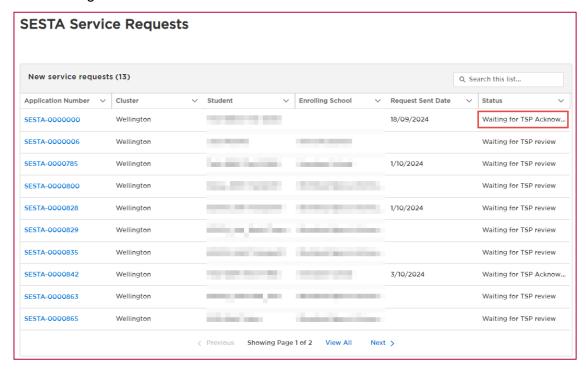
September 2025 Page 4 of 48

- 2. Two list views will appear:
 - a. New service requests
 - b. Current services (Active)

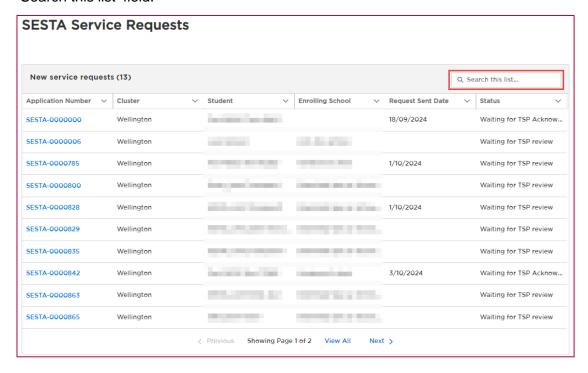


How to acknowledge a SESTA Service Request

 Under the 'New service requests' list view, all pending service requests that need to be acknowledged will be listed, as indicated by the status 'Waiting for TSP Acknowledgement.'

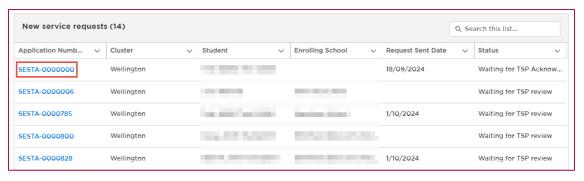


2. You can search for a student by entering their name or the name of their cluster in the 'Search this list' field.

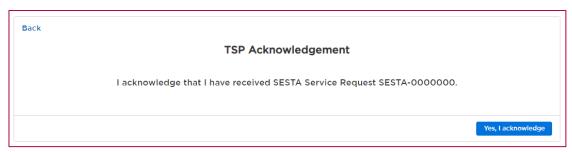


September 2025 Page 6 of 48

3. Select the SESTA service request you wish to acknowledge by clicking on the blue 'Application Number' hyperlink.



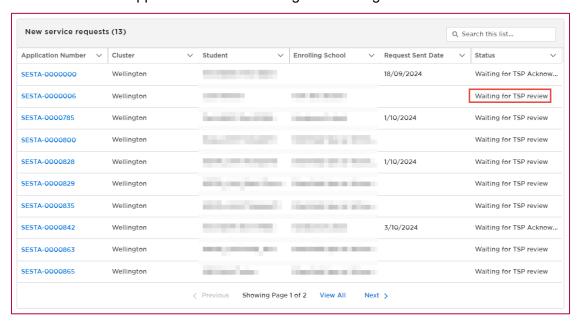
4. The TSP acknowledgement screen will display.



5. Clink on the 'Yes, I Acknowledge' button to confirm receipt of the SESTA service request.



6. The status of the application will then change to 'Waiting for TSP Review'.

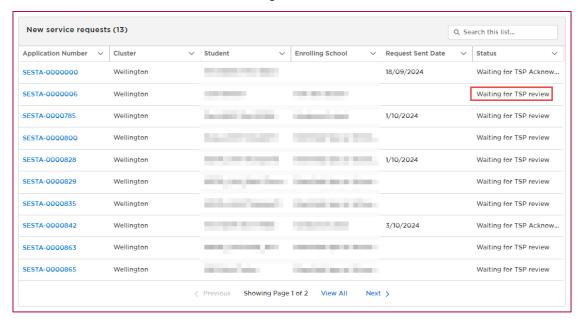


How to view and accept a service request

1. Navigate to the 'SESTA Service' tab.

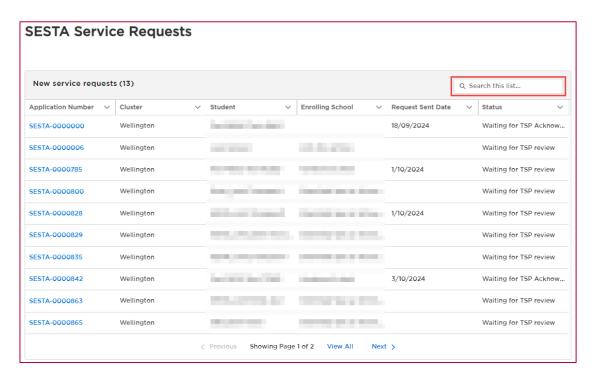


2. In the 'New Service Requests' list view, all pending service requests waiting for you to review them will have the status 'Waiting for TSP review.'

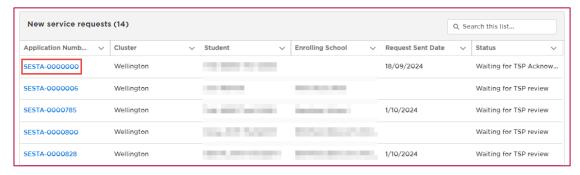


September 2025 Page 9 of 48

3. You can search for a student by entering their name or the name of their cluster in the 'Search this list' field.



Select the application you want to view by clicking on the blue 'Application Number' hyperlink.



5. The student's information will be displayed.



6. If you are happy with the information provided and there are no over costs or over time concerns, click on the 'Accept' button at the bottom of the page.



September 2025 Page 11 of 48

a. The following page will appear.



If it is likely that there will be a delay in starting the service, select 'Yes', otherwise select 'No' and continue to step (d).

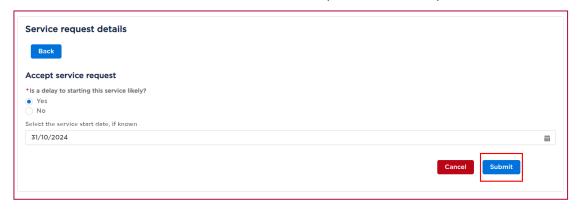
Important: If you select 'No', the next screen is not displayed.



b. If you selected 'Yes', enter the expected service start date in 'Select the Service Start Date', if known.



c. Click on the 'Submit' button to accept the service request.



d. The following message will display.



- e. You have completed accepting the service request.
- 7. If you have questions about the service request, click on the 'Out of Contract Service Elements' button.



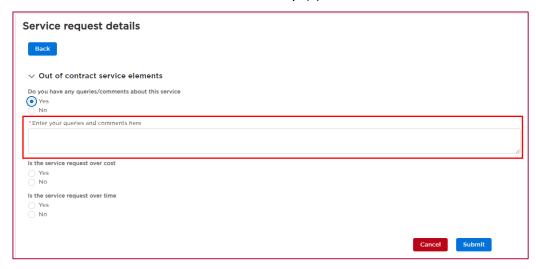
a. The following page will display. 'Do you have any queries/comments about this service?'



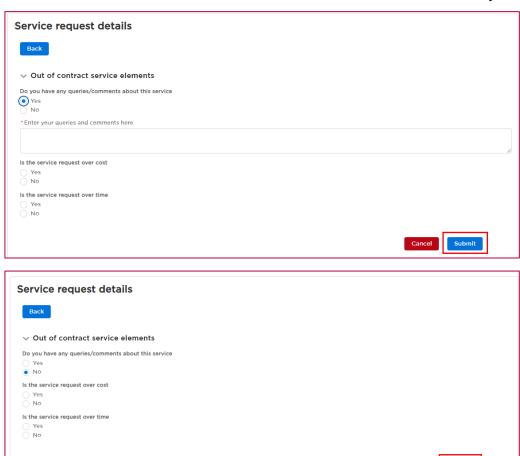
September 2025 Page 13 of 48

b. If you have queries or a comment to make, select 'Yes', and type your queries or comments in the section labelled 'Enter your queries and comments here.'

If 'No' is selected, continue to step (c).

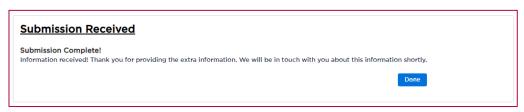


c. Click on the 'Submit' button to send the information to the Ministry.



September 2025 Page 14 of 48

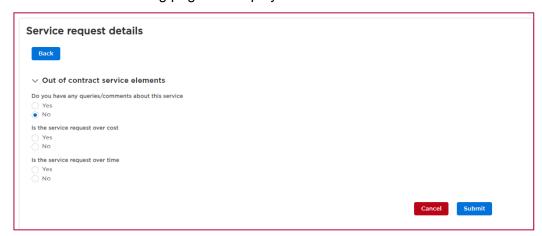
d. The following message will appear: 'Submission received'.



8. If the service request will be over cost and/or over time, click on the 'Out of Contract Service Elements' button.



a. The following page will display.



b. If the service request will be over cost, select 'Yes' and fill in the required information.

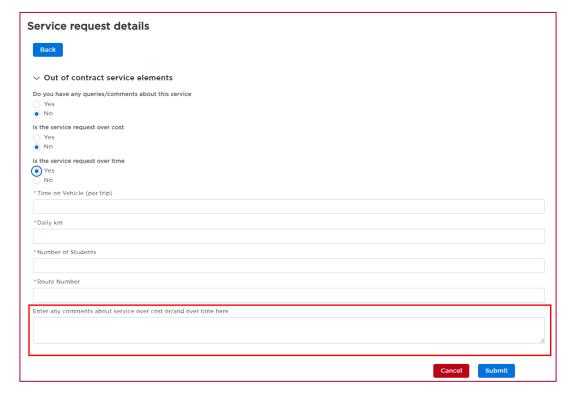


September 2025 Page 15 of 48

c. If the service request will be over time, select 'Yes' and fill in the required information.

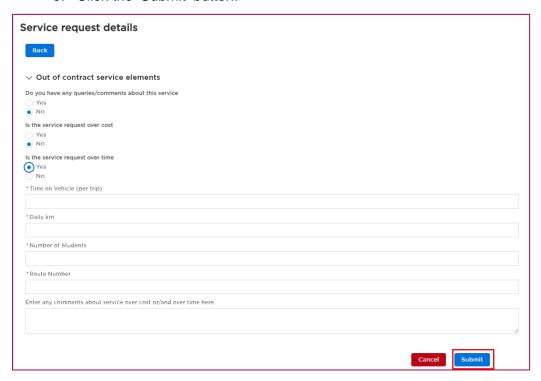


d. You can provide any additional information in the field 'Enter any comments about service over cost and/or over time here.'



September 2025 Page 16 of 48

e. Click the 'Submit' button.



f. The following page will display.



How to view additional information supplied by the Ministry.

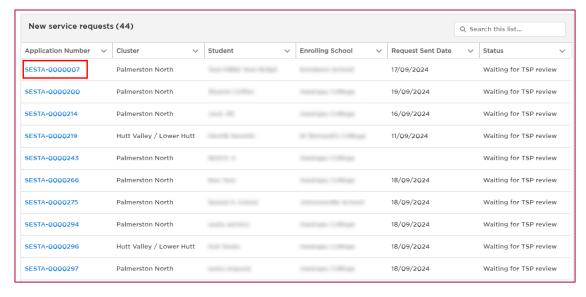


An email notification will be sent to you when the School Transport team either answers your queries or replies to your notification of a service being over cost or over time. This email will advise that updated service request information is available to view in Pokapū Waka Kura.

1. Navigate to the 'SESTA Service' tab.



2. Select the application you want to view by clicking on the blue 'Application Number' hyperlink.



Scroll down to the 'Out of Contract Service Elements' section at the end of the student profile page.



September 2025 Page 18 of 48

4. The additional information provided is displayed in the 'Information from the Ministry' area.

Service Request other d	tails			
TSP Queries/Comments	The second of th	Charles part to our crowd to the sale for one our free of the parties ownering with the parties ownering to fine solds of only back freely to our percent wheels. We sa- our percent wheels to com- ting the alternatives fulfill to the fire many pasts ago spin.	The boards of the officer or posterior from tower a day supplied these tower a day supplied these tower a day supplied of these tower and supplied of these tower supplied of the following supplied of the supplied or owned to the or owned to the supplied of the supplied or owned to the supplied to believe to give supplied to believe to give supplied to believe to give	out displaced to ple our for flow orders for our of a displaced with a of the right, but the flow of the out of the right.
/ Information from	the Ministry			
Service Information				

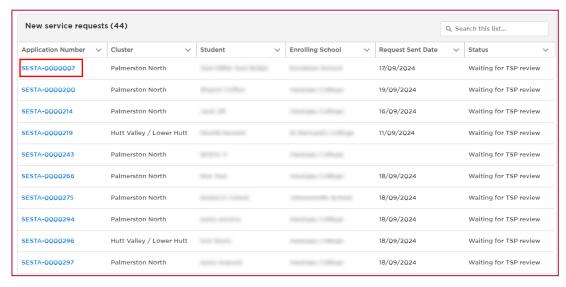
September 2025 Page 19 of 48

How to view the reply from the Ministry over cost and/or over time notification

1. Navigate to the 'SESTA Service' tab.



2. Select the application you want to view by clicking on the blue 'Application Number' hyperlink.

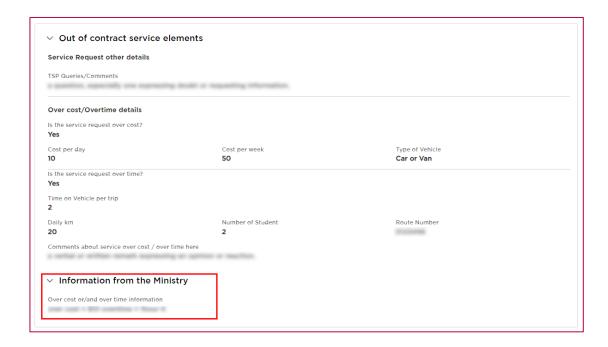


Scroll down to the 'Out of Contract Service Elements' section at the end of the student profile page.



September 2025 Page 20 of 48

4. The reply from the Ministry on the over cost and/or over time notification is displayed in the 'Information from the Ministry' section.



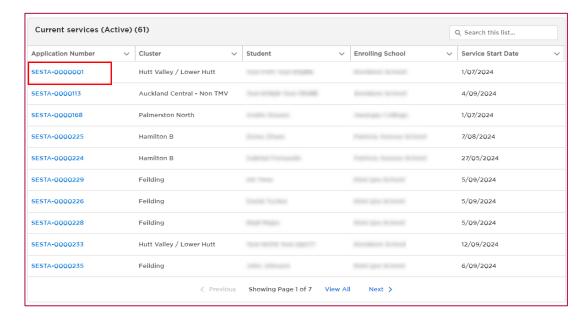
September 2025 Page 21 of 48

How to view completed SESTA service requests

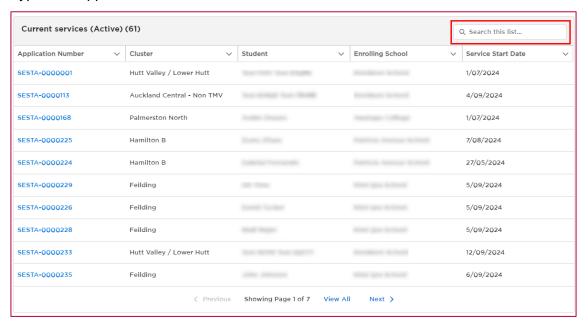
1. Navigate to the 'SESTA Service' tab.



2. Under the heading 'Current services', click on the blue hyperlink 'Application Number' of the current service that you wish to view.



3. Alternatively, you can search for a student by entering their name or the name of their cluster in the 'Search this list' field. Select the application by clicking on the blue hyperlink 'Application Number'.



4. The student's information will be displayed, along with other details submitted and information received from the Ministry.

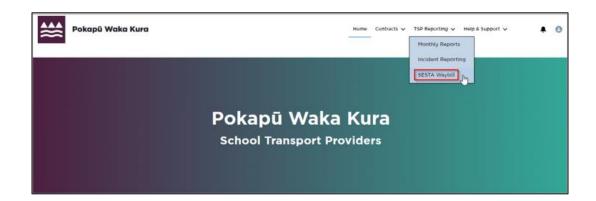


September 2025 Page 24 of 48

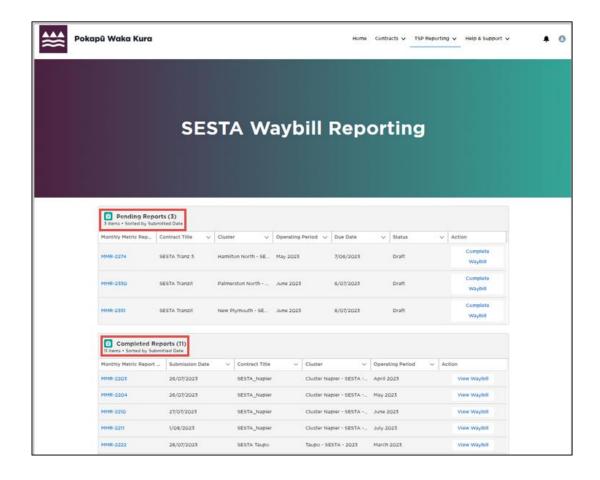
SESTA waybill reports

How to view pending and completed waybill reports.

1. Click on the 'TSP Reporting' tab and select 'SESTA Waybill'.



2. A list of Pending Reports and Completed Reports will be displayed.



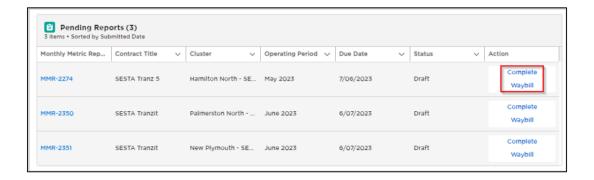
Field	Description	
Monthly Metric Report Name	The waybill report ID. This is a unique value.	
Contract Title	The name of the contract associated with the waybill report.	
Cluster	The name of the single cluster associated with the waybill report. There is one cluster per waybill report.	
Operating Period	The operating period (Month YYYY) associated with the waybill report.	
Due Date	The date by which the waybill report must be submitted. Each waybill report must be submitted before the end of the 5th working day of the month.	
Status	 The status of a pending waybill report. To Do: The waybill report has been created by the system and is ready to be worked on. Draft: A draft of the waybill report has been saved. 	
Action	 The available actions that can be taken on a waybill report. View a Waybill: View details of any waybill report in To Do, Draft, Submitted, or Completed status. Edit and Save a Draft Waybill: make and save changes to a waybill report in To Do and Draft status. Complete and Submit a Waybill: Fill out a waybill report to completion and submit it to School Transport for processing. 	

How to process waybill reports

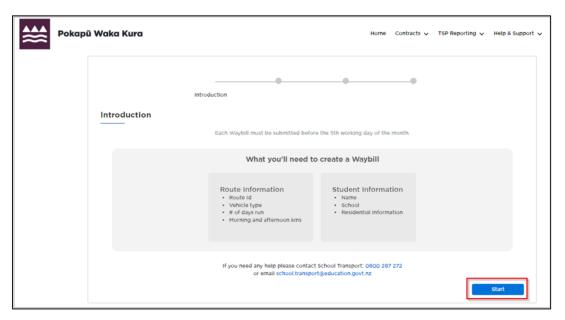
Prerequisites

- You must have a pending waybill report marked as either 'To Do' or 'Draft'.
- You must have the following Route and Student Information required to process a waybill report:
 - o Route Information
 - Route ID
 - Vehicle Type
 - Number of Days Run
 - AM and PM KMs
 - Student Information
 - Name
 - School

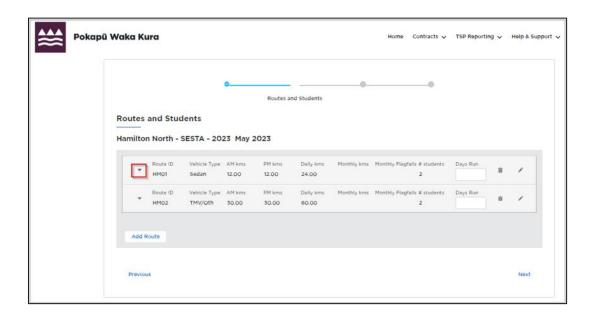
- Residential Address
- 1. Click on the 'Complete Waybill' button for the waybill report you wish to process.

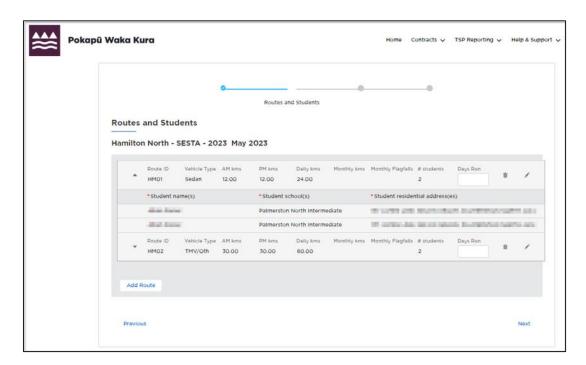


2. Then click on the 'Start' button on the Waybill Introduction page.

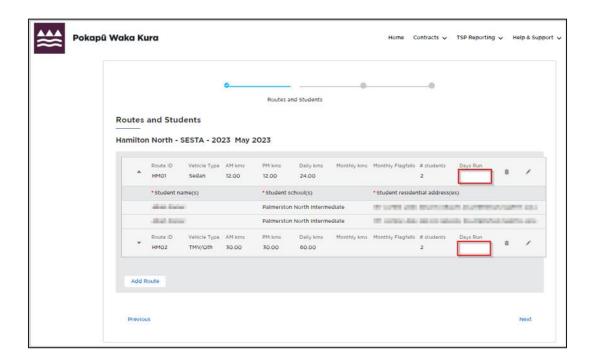


3. The routes and student details in the waybill report are pre-populated from the previously completed waybill report. Click the down arrow to expand full route and student details.

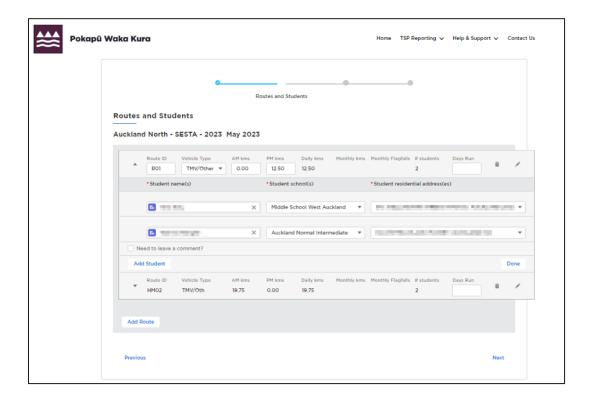




4. Enter the number of days the route was run in the Days Run field.

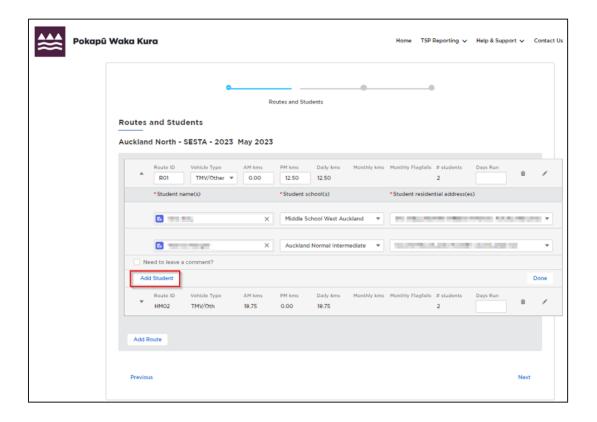


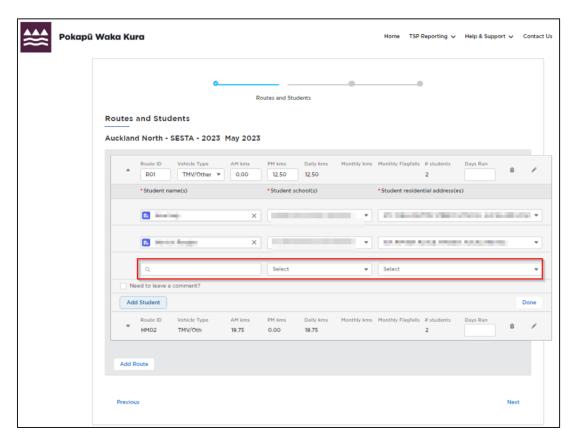
5. If there is a change required to a route or student details for a particular route, click the pencil icon (on the right of your screen) to edit the route and student details as required, then click the 'Done' button.



Field	Description
Route ID	The route ID reference designated by the TSP. This must be a unique ID for each route on the waybill report.
Vehicle Type	The type of vehicle associated with the route:
	Sedan
	TMV/Other
AM KMs	Number of any morning KMs applicable to the route. This field can be left blank or have a value of "0" if there are no morning KMs associated with the route.
PM KMs	Number of any afternoon KMs applicable to the route. This field can be left blank or have a value of "0" if there are no afternoon KMs associated with the route.
Daily KMs	The total number of AM and PM KMs for the route in a single day (display only).
Monthly KMs	The total number of AM and PM KMs for the route for every day the route was run in the reporting period (display only).
Monthly Flagfalls	The total number of flagfalls for every AM and/or PM run of the route in the reporting period (display only).
# Students	The number of unique students associated with the route (display only).
Days Run	The number of days the route was run. This field must contain a value. A route submitted with a Days Run value of "0" will be ignored for payment processing, but it will be preserved for pre-population on the next waybill report.
Student Name	The name of each student on the route. Students are selected by progressively typing a student's name in the field and clicking on the appropriate match.
Student School	The school associated with the student for the route. Schools are selected by clicking on the appropriate school from the available list of schools associated with the student.
Student Residential Address	The residential address associated with the student for the route. Addresses are selected by clicking on the appropriate address from the available list of residential addresses associated with the student.

6. If a student needs to be added to a route, click the 'Add Student' button, and enter the student details.





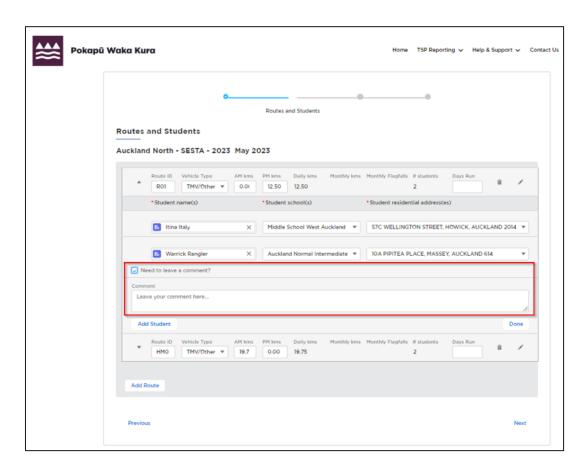
7. Once all student details have been added, then click the 'Done' button.

- 8. If you wish to leave a comment against a route:
 - Click the 'Need to leave a comment?' tick box to expand the comment dialog box.
 - b. Once you have entered your comment, click the 'Done' button to apply it to the route.
 - c. To remove a previously entered comment, un-tick the 'Need to leave a comment?' tick box.

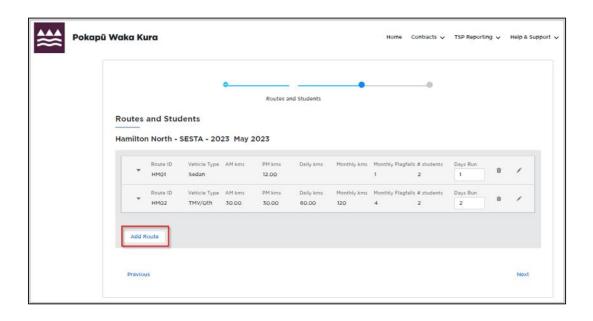
Important:

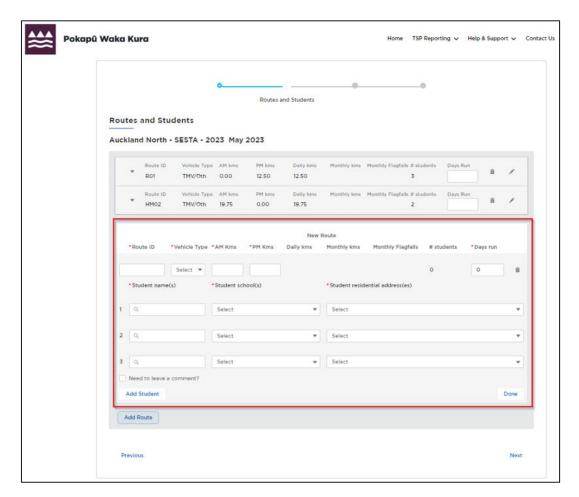
- Comments entered can be meant for either the Ministry of Education or for your own reference.
- All data-related details for the route must be completed for the comment to be applied to the route.
- Comments will only be saved to the waybill report upon submission or using the 'Save for later' feature.

Comments made against a route in a submitted waybill report will be retained in the next waybill report.



9. If a route needs to be added to the waybill report, click the 'Add Route' button, and enter the route and student details.





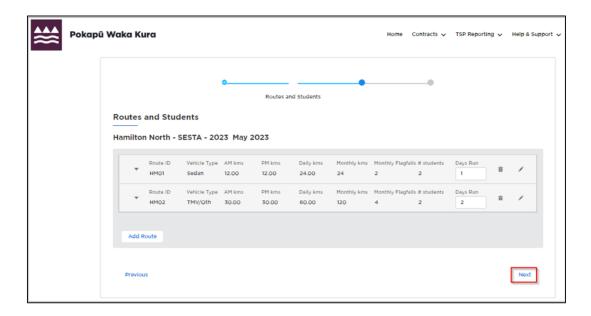
10. Once the route and student details have been added, then click the 'Done' button.

11. If a particular route is no longer required for the waybill report, click the rubbish can icon next to that route to remove it from the report. Routes that have been removed will not be prepopulated in future waybill reports.

How to save a draft waybill report

You have updated route and/or student information in the 'Routes and Students' step of the waybill processing flow.

1. Click on the 'Next' button on the waybill form to move to the confirmation step of the waybill.



2. Click on the 'Save for later' button.



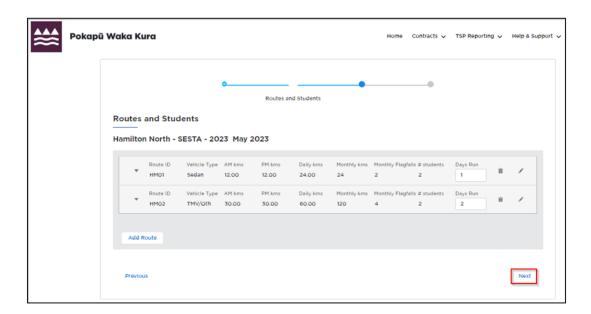
3. Click on 'OK' to save the waybill report as a draft or 'Cancel' to return to editing the waybill report.



How to submit a completed waybill report

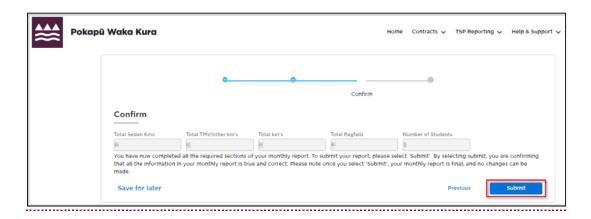
You have updated route and/or student information in the 'Routes and Students' step of the waybill processing flow.

1. Click on the 'Next' button on the waybill form



2. Review the details on the confirmation screen, then click the 'Submit' button.

Note: To return to editing the waybill report, click on 'Previous', or click on 'Save for Later' to save the current waybill report draft.



Field	Description
Total Sedan KMs	The total of Sedan KMs travelled across ALL routes in the waybill report.
Total TMV/Other KMs	The total of TMV / Other KMs travelled across ALL routes in the waybill report.
Total KMs	The total of Sedan KMs + TMV / Other KMs travelled across ALL routes in the waybill report.
Total Flagfalls	The total of flagfalls across ALL routes in the waybill report.
Number of Students	The count of unique students transported in the waybill period.

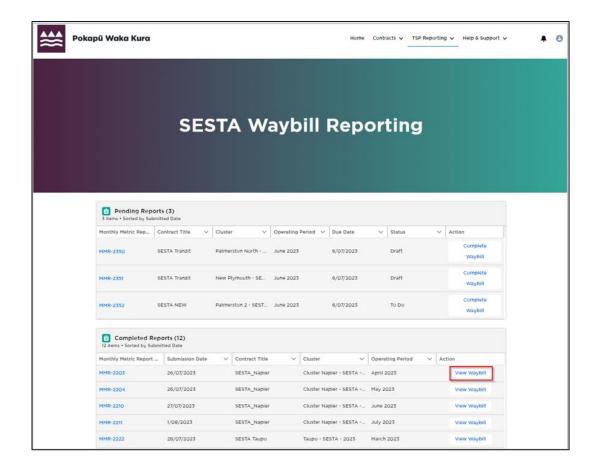
3. Click on the 'Finish' button. The SESTA Waybill Reporting page will then be displayed.



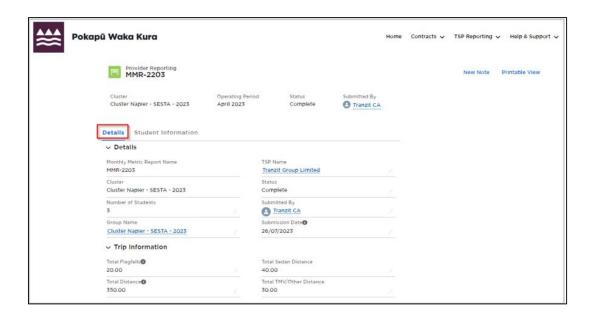
How to view a completed waybill report

You are on the SESTA Waybill Reporting page.

1. Click on the 'View Waybill' button for the completed waybill report you wish to view.



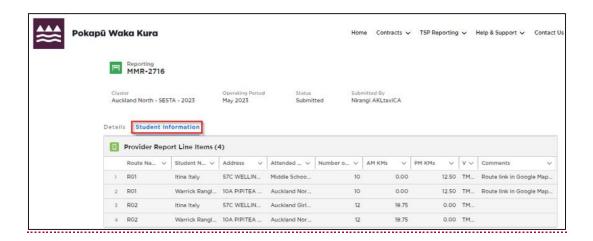
2. You can view the route-related details by selecting the 'Details' tab.



Field	Description
Monthly Metric Report Name	The waybill report ID for the period.
Cluster	The name of the single cluster associated with the waybill report. There is one cluster per waybill report.
Operating Period	The operating period (Month YYYY) associated with the waybill report.
Status	The status of the completed waybill report.
Submitted By	TSP contact that submitted the waybill.
# Students	The number of unique students associated with the route.
Group Name	The cluster group name of the single cluster associated with the waybill report.
TSP Name	Name of TSP entity associated with the waybill and contract.
Submission Date	The date the waybill was submitted.
Total Flagfalls	The total number of flagfalls per every AM and/or PM run of the route in the reporting period.
Total Distance	The total number of AM and PM KMs travelled for sedan and TMV / other vehicles across all routes run in the reporting period.
Total Sedan Distance	The total number of AM and PM KMs travelled for all sedan routes run in the reporting period.

Field	Description
Total TMV/Other Distance	The total number of AM and PM KMs travelled for all TMV / other vehicle routes run in the reporting period.

3. You can view student-related details by selecting the 'Student Information' tab.

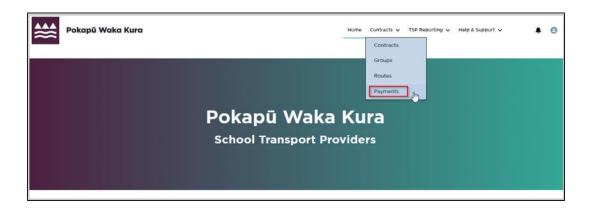


Field	Description
Route ID	The route ID reference designated by the TSP. Must be unique per route on the waybill report.
Student Name	The name of each student on the route. Students are selected by progressively typing a student's name in the field and clicking on the appropriate match.
Residential Address	The residential address associated with the student for the route. Addresses are selected by clicking on the appropriate address from the available list of residential addresses associated with the student.
Attended School	The school associated with the student for the route.
Days Run	The number of days the route was run. This field must contain a value. A route submitted with a Days Run value of "0" will be ignored for payment processing, but it will be preserved for pre-population on the next waybill report.

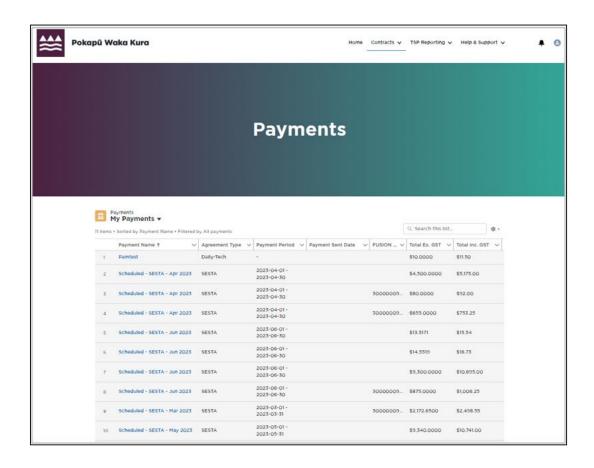
SESTA payment history

How to view SESTA payment history

1. Click on the 'Contracts' tab and select 'Payments'.

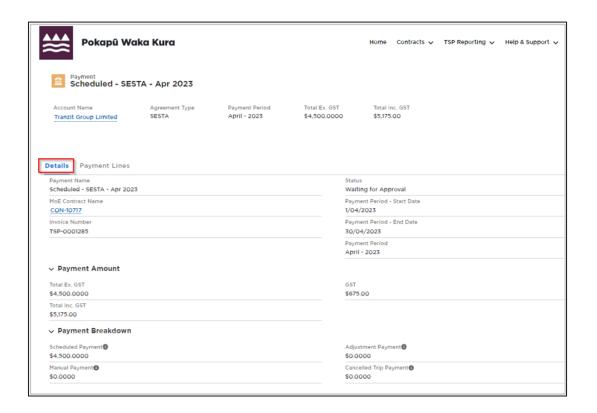


2. A list of past payments will be displayed with payment summary information.



Field	Description
Payment Name	The reference name associated with the payment.
Agreement Type	The service type of the agreement associated with the payment. SESTA
Payment Period	The payment period associated with the payment.
Payment Sent Date	The date the payment was paid by the Ministry of Education.
FUSION Invoice ID	The invoice ID associated with the payment.
Total Ex. GST	The total payment amount excluding GST.
Total Inc. GST	The total amount paid including GST.

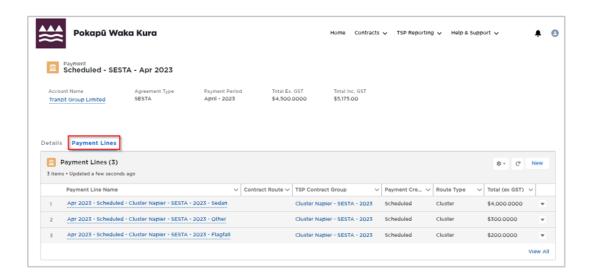
3. Click on a 'Payment Name' to see extended payment details in the 'Details' tab.



Field	Description
Payment Name	The reference name associated with the payment.
MoE Contract Name	The Ministry of Education contract reference associated with the payment.
Invoice Number	The invoice ID associated with the payment.

Field	Description
Status	The status of the payment.
Payment Period – Start Date	The start date associated with the payment period.
Payment Period – End Date	The end date associated with the payment period.
Payment Period	The payment period associated with the payment.
Total Ex. GST	The total payment amount excluding GST.
Total Inc. GST	The total amount paid including GST.
GST	The amount of GST associated with the payment.
Scheduled Payment	The proportion of payment that is from scheduled payment lines.
Manual Payment	The proportion of payment that is from manual payment lines.
Adjusted Payment	The proportion of payment that is from adjusted payment lines.
Cancelled Trip Payment	The proportion of payment that is from cancelled trip adjustment payment lines.

4. Click on the 'Payment Lines' tab to see individual payment lines associated with the payment.



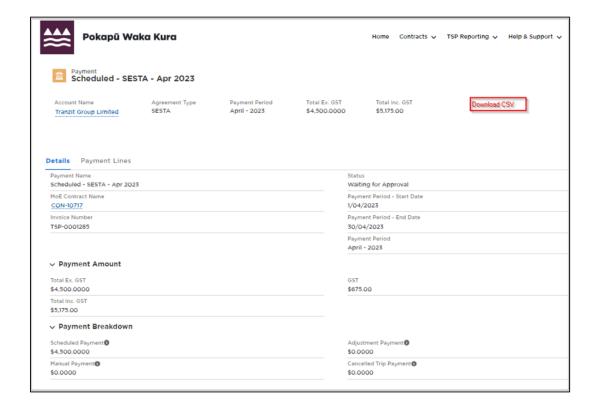
Field	Description
Payment Line Name	The reference name associated with the individual payment line.
Contract Route	Not applicable to SESTA

Field	Description
TSP Contract Group	TSP Contract Group associated with the individual payment line.
Payment Creation Type	The type of payment method associated with the individual payment line.
Route Type	The type of route associated with the payment line. Will always be "Cluster" for SESTA.
Total Ex. GST	The total payment amount excluding GST.

How to download SESTA payment history into a CSV file

You must be on the details page for a previous SESTA payment.

1. Click on the 'Download to CSV' link to download a CSV file with details related to the individual payment.



September 2025 Page 43 of 48

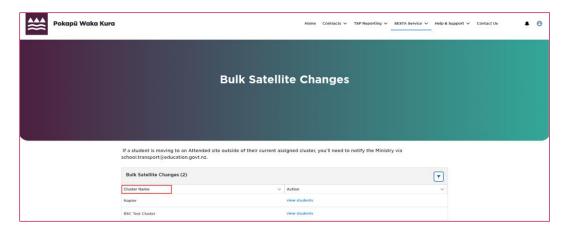
SESTA Bulk Satellite changes

How to view bulk satellite changes

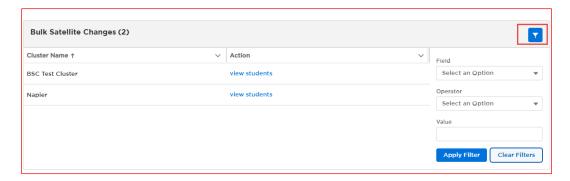
1. Navigate to the 'SESTA Service' tab, then select 'Bulk Satellite Changes' from the menu.



2. The following page will open, displaying a list of all your clusters. Click on 'Cluster Name' to sort your clusters into alphabetical order.

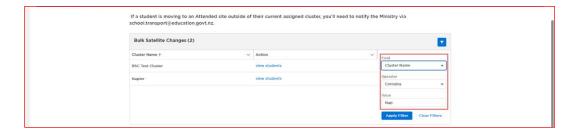


3. You can also search for a cluster by using the 'Filter' button.

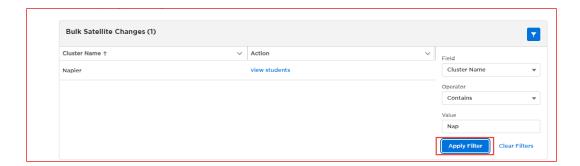


For example, to find the cluster 'Napier':

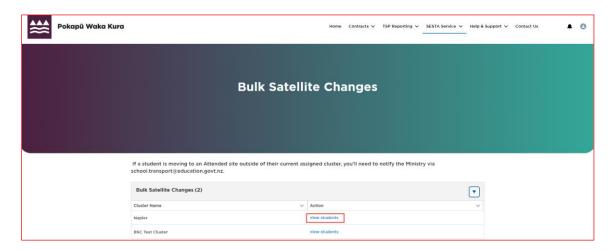
- select 'Cluster Name' in the 'Field' dropdown
- select the option 'Contains' in the 'Operator' field
- enter 'Nap' in the 'Value' field



Click the 'Apply Filter' button and the list will display with any cluster who have 'Nap' in their cluster name.



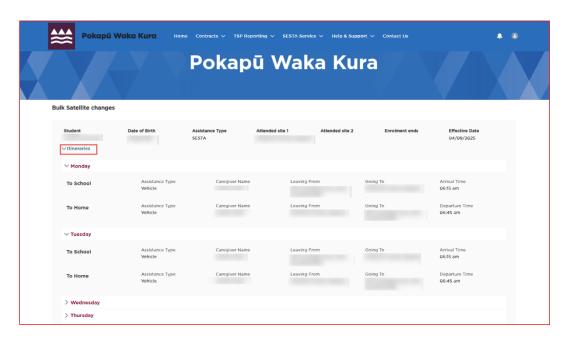
4. To view the students who are in the Napier cluster, select the hyperlink 'view students' next to the name of the cluster.



- 5. A page will open listing all students in the cluster. The following will display for each student:
 - Attended site(s)
 - Itineraries
 - Enrolment ends date (if applicable)
 - Effective Date



6. To view a student's itinerary, click on the arrow next to 'Itineraries' below the student's name.





He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga We shape an education system that delivers equitable and excellent outcomes